

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** June 6, 2025

**Inspection Number:** 2025-1537-0004

**Inspection Type:**

Critical Incident

**Licensee:** City of Ottawa

**Long Term Care Home and City:** Centre d'Accueil Champlain, Vanier

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 3, 4, 5, 6, 2025

The following intake(s) were inspected:

- Intake #00146118 (CIS #M511-000019-25) related to alleged resident neglect by staff.
- Intake #00148494 (CIS #M511-000022-25) and Intake: #00148878 (CIS #M511-000023-25), related to fall of residents, resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.