



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Nov 18, 2013	2013_225126_0027	O-000944- 13	Complaint

Licensee/Titulaire de permis

CITY OF OTTAWA

Long Term Care Branch, 275 Perrier Avenue, OTTAWA, ON, K1L-5C6

Long-Term Care Home/Foyer de soins de longue durée

CENTRE D'ACCUEIL CHAMPLAIN

275 PERRIER STREET, VANIER, ON, K1L-5C6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LINDA HARKINS (126)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 25, 2013

During the course of the inspection, the inspector(s) spoke with the Administrator, the two Director of Care, several Registered Nurse and several Registered Practical Nurses.

During the course of the inspection, the inspector(s) the resident health care record, several policies:

100:35 "Trousse de soins palliatifs"

130:25 "Calendrier des presences des benevoles des soins palliatifs"

140:09 "Recommandation pour des soins palliatifs"

220.27 "Soins Palliatifs-Soins nutritionnels"

355.25 "Soins de vie: Commencement"

355.26 "Liste de controle des soins de fin de vie"

750-43 "Plaintes"

The following Inspection Protocols were used during this inspection:
Hospitalization and Death

Medication

Pain

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 131.
Administration of drugs**

Specifically failed to comply with the following:

s. 131. (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 79/10, s. 131 (2).

Findings/Faits saillants :

1. The licensee failed to comply with O. Reg 79/10 s. 131. (2) in that the licensee did not administer a Fentanyl patch to Resident #1 in accordance with the directions for use specified by the prescriber.

Resident #1 had a Fentanyl 25 mcg patch to be changed every 72 hours as per physician order. On July 8, 2013, Resident #1's family member observed that Resident #1 did not have the Fentanyl patch on as ordered. At that time, the Registered Nurse did not find the Fentanyl patch on Resident #1. The Medication Administration Sheet Record was reviewed and it was noted that the Fentanyl patch was signed for on July 8, 2013. The shift narcotic count for the Fentanyl patch was also reviewed and it was determined that the Fentanyl patch was not administered on July 8, 2013. The home did not administer the Fentanyl patch in accordance with the use specified by the prescriber. [s. 131. (2)]



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Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure medication are administer to resident in accordance with the directions for the use by the prescriber., to be implemented voluntarily.

Issued on this 18th day of November, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script, appearing to read "H. Harker", written in black ink on a white background.