

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**Ottawa Service Area Office  
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| <b>Report Date(s) /<br/>Date(s) du Rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>No de registre</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|-----------------------------------|--|
| Mar 8, 2022                                    | 2022_831211_0001                              | 002106-22                         | Complaint  |

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**Licensee/Titulaire de permis**Centre d'Accueil Roger Seguin  
435 Lemay Street Clarence Creek ON K0A 1N0**Long-Term Care Home/Foyer de soins de longue durée**Centre d'Accueil Roger Seguin  
435 Lemay Street Clarence Creek ON K0A 1N0**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JOELLE TAILLEFER (211), LISA CUMMINGS (756)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): February 10, 11, 15, 16, 17, 2022 (onsite).**

**During the inspection log #002106-22 was inspected related to medication administration, Infection Prevention and Control practices, housekeeping services, laundry services, and COVID-19 testing and vaccination.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the Coordinator of Quality of Care and Risk Assessment, Registered Nurses (RNs) and Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), Environmental Services Supervisor, screeners, a housekeeper, the Eastern Ontario Public Health Unit, the Public Health Ontario Laboratory and residents.**

**During the course of the inspection, the inspectors observed resident and staff interactions, the provision of resident care and services, infection prevention and control practices, the entrance of the home including screening, testing and PPE donning and doffing areas, and resident home areas including rooms on isolation precautions. A record review was completed of resident healthcare records, staff N95 mask fit testing documents, internal and external emails, a resident vaccination eligibility list, the written housekeeping routine, Policy #ADM-RH 1414.1, Immunisation Covid-19, revised February 2022, and Policy #PREV INF 5003.1, Immunisation contre la Covid-19 for les residents, revised January 2022.**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Housekeeping**

**Accommodation Services - Laundry**

**Infection Prevention and Control**

**Medication**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
 VPC – Voluntary Plan of Correction  
 DR – Director Referral  
 CO – Compliance Order  
 WAO – Work and Activity Order

Légende

WN – Avis écrit  
 VPC – Plan de redressement volontaire  
 DR – Aiguillage au directeur  
 CO – Ordre de conformité  
 WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 9th day of March, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**