

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: August 13, 2024

Inspection Number: 2024-1488-0004

Inspection Type:  
Critical Incident

Licensee: Centre d'Accueil Roger Seguin

Long Term Care Home and City: Centre d'Accueil Roger Seguin, Clarence Creek

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 12, 13, 2024

The following Complaint intake was inspected:

- Intake #00122278 - related to alleged staff to resident abuse

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan.

On a specific day, a resident's mobility device was observed not locked as per their plan of care due to their risk of falls.

Sources: Observation, resident care review and staff interviews. (000724)