

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: July 3, 2025

Inspection Number: 2025-1488-0005

Inspection Type:
Complaint

Licensee: Centre d'Accueil Roger Seguin

Long Term Care Home and City: Centre d'Accueil Roger Seguin, Clarence Creek

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): June 20, 2025

The following intake(s) were inspected:

- Intake: #00147608 related to withhold of approval for admission in the home.

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for admission to a home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (b)

Authorization for admission to a home

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s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or

The licensee failed to comply with FLTCA, s. 51 (7) (b) when they withheld the applicant's approval for admission to the home.

The applicant's Behavioural Assessment Tool indicated the applicant exhibited specified responsive behaviours. The written notice to the applicant stated that the home lacked the nursing expertise needed to support the applicant's care needs. A staff member noted that the home did not have capacity to manage a high-risk resident who exhibited specified responsive behaviours and was not receiving specified care, given the home's staffing level and accessibility to community resources. The Placement Coordinator stated that the resident did not require specified care.

Sources: written notice, Behavioural Assessment Tool, InterRAI Home Care (HC) Assessment Form. Interviews with a staff member, and Placement Coordinator.