

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

London District

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Public Report

Report Issue Date: November 14, 2025

Inspection Number: 2025-1234-0005

Inspection Type:

Critical Incident

Licensee: Iris L.P., by its general partners, Iris GP Inc. and AgeCare Iris Management Ltd.

Long Term Care Home and City: AgeCare Aylmer, Aylmer

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 12, 13, 2025

The following intake(s) were inspected:

- Intake: #00158487 - CI 2740-000024-25 Alleged abuse/neglect of resident by staff.
- Intake: #00158787 - CI 2740-000025-25 Injury of unknown cause to resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.