



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**  
Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b> February 09, 2011	<b>Inspection No/ d'inspection</b> 2011_112_2632_09Feb085141	<b>Type of Inspection/Genre d'inspection</b> CI L-00100
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**Licensee/Titulaire**  
Chartwell Master Care LP, 100 Milverton Drive, Suite 700 Mississauga, ON., L5R 4H1

**Long-Term Care Home/Foyer de soins de longue durée**  
Chateau Gardens Parkhill Long Term Care Centre, 250 Tain St., P.O. Box 129,, Parkhill On N0M 2K0

**Name of Inspector/Nom de l'inspecteur**  
Carole Alexander #112

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection related to missing narcotics.

During the course of the inspection, the inspector spoke with: the Assistant Director of Care and the Pharmacist.

During the course of the inspection, the inspector reviewed the critical incident, narcotics individual drug count, drug record book, policies and procedures related to narcotics count, storage, receipt and disposal, quarterly audits and resident's physician medication orders

The following Inspection Protocols were used in part or in whole during this inspection:  
Medication Inspection

Findings of Non-Compliance were found during this inspection. The following action was taken:

- #1 WN
- #1 VPC



**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. S. 129(1)(b) Every licensee of a long-term care home shall ensure that,  
(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

**Findings:**

The home's investigation concluded that 104 Oxycocet 5/325mg and 7 Oxycontin CR 40mg were left on the counter top inside the medication room prior to going missing.

**Inspector ID #:** 112

**Additional Required Actions:** pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with storage of narcotics, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

**Title:** **Date:** **Date of Report:** February 14, 2011