

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jan 20, 2020	2019_536745_0030	015153-19, 018527- 19, 000890-20, 000894-20	Director Order Follow Up

Licensee/Titulaire de permis

Chartwell Master Care LP
100 Milverton Drive Suite 700 MISSISSAUGA ON L5R 4H1

Long-Term Care Home/Foyer de soins de longue durée

Chartwell Parkhill Long Term Care Residence
250 Tain Street P.O. Box129 PARKHILL ON N0M 2K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CHERYL MCFADDEN (745), AMIE GIBBS-WARD (630)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Director Order Follow Up inspection.

This inspection was conducted on the following date(s): December 16, 17 and 18, 2019

The following follow-up intakes were completed within this inspection:

Log# 015153-19 / Compliance Order #001, from inspection #2019_674610_0022, related to Pain Management.

"Please Note"

Follow up to Log#018527-19 Directors Order #001 from inspection #2019_674610_0022 (A1) s.50 (2) related to skin and wound, was complied and appears as DO#002 in the table below.

Follow up to Log#018527-19 Directors Order #002 from inspection #2019_674610_0022 (A1) r.8 (1) related to policy, was complied and appears as DO #300 and DO #301 in the table below.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Chartwell Nurse Consultant, the Director of Care (DOC), Registered Nurse (RN), a Registered Practical Nurse (RPN), a Personal Support Worker (PSW) and residents.

A follow up inspection to a Director Order (DO#002 served on 2019-09-24) concluded that the Director Order was complied with (r. 50. (2)).

A follow up inspection to a Director Order (DO#300 served on 2020-01-02) concluded that the Director Order was complied with (r. 8. (1)).

A follow up inspection to a Director Order (DO#301 served on 2020-01-02) concluded that the Director Order was complied with (r. 8. (1)).

The inspector also made observations and reviewed health records, policies and procedures and other relevant documentation.

The following Inspection Protocols were used during this inspection:

**Pain
Skin and Wound Care**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 50. (2)	DO #002	2019_674610_0022		745
O.Reg 79/10 s. 52. (2)	CO #001	2019_674610_0022		745
O.Reg 79/10 s. 8. (1)	DO #300	2019_674610_0022		745
O.Reg 79/10 s. 8. (1)	DO #301	2019_674610_0022		745

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 20th day of January, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.