

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**London Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Sep 15, 2020	2020_722630_0017	010934-20, 014639-20	Critical Incident System

Licensee/Titulaire de permisChartwell Master Care LP
7070 Derrycrest Drive MISSISSAUGA ON L5W 0G5**Long-Term Care Home/Foyer de soins de longue durée**Chartwell London Long Term Care Residence
2000 Blackwater Road LONDON ON N5X 4K6**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

AMIE GIBBS-WARD (630)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): September 14, 2020.

The following Critical Incident (CI) intakes were completed within this inspection:

**Log #010934-20 / CI 2919-000014-20 related to safe and secure home;
Log #014639-20 / CI 2919-000015-20 related to falls prevention and management.**

During the course of the inspection, the inspector(s) spoke with the Administrator, the acting Director of Care (DOC), a Registered Nurse (RN), the Registered Practical Nurse (RPN) Initiative [Behavioural Supports Ontario (BSO)/Falls Program Lead] and a resident.

The inspector also observed the windows in resident rooms and common areas, observed residents and the care provided to them, reviewed health care records and plans of care for identified residents and reviewed relevant procedures of the home.

**The following Inspection Protocols were used during this inspection:
Falls Prevention
Safe and Secure Home**

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 15th day of September, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.