

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

<b>Original Public Report</b>	
<b>Report Issue Date:</b> August 30, 2023	
<b>Inspection Number:</b> 2023-1403-0004	
<b>Inspection Type:</b> Critical Incident Follow up	
<b>Licensee:</b> Chartwell Master Care LP	
<b>Long Term Care Home and City:</b> Chartwell London Long Term Care Residence, London	
<b>Lead Inspector</b> Kristen Murray (731)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Christina Legouffe (730) Tatiana Pyper (733564)	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): August 28 and 29, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• Intake: #00088994 - Follow-up #: 1 - O. Reg. 246/22 - s. 18 (1) (b)</li> <li>• Intake: #00088995 - Follow-up #: 2 - O. Reg. 246/22 - s. 53 (1) 1.</li> <li>• Intake: #00094746 - 2919-000041-23: Falls management</li> </ul>

### **Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:  
Order #001 from Inspection #2023-1403-0002 related to O. Reg. 246/22, s. 18 (1) (b) inspected by Christina Legouffe (730)

Order #002 from Inspection #2023-1403-0002 related to O. Reg. 246/22, s. 53 (1) 1. inspected by Christina Legouffe (730)

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Staffing, Training and Care Standards

Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.