

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Toronto Service Area Office
5700 Yonge Street 5th Floor
TORONTO ON M2M 4K5
Telephone: (416) 325-9660
Facsimile: (416) 327-4486Bureau régional de services de
Toronto
5700, rue Yonge 5e étage
TORONTO ON M2M 4K5
Téléphone: (416) 325-9660
Télécopieur: (416) 327-4486**Public Copy/Copie du rapport public**

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 15, 2022	2022_954618_0002	018000-20, 019066-20, 023902-20, 025311-20, 012486-21, 014930-21, 018884-21, 019226-21, 001563-22	Critical Incident System

Licensee/Titulaire de permisVigour Limited Partnership on behalf of Vigour General Partner Inc.
302 Town Centre Blvd Suite 300 Markham ON L3R 0E8**Long-Term Care Home/Foyer de soins de longue durée**Cheltenham Care Community
5935 Bathurst Street North York ON M2R 1Y8**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CECILIA FULTON (618)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): March 2,3,7,8, 2022.

The following Falls Related intakes were included in this inspection:

Log #018000-20\ Critical Incident System (CIS) report #0922-000023-20

Log #019066-20\ Critical Incident System (CIS) report #0922-000025-20

Log #023902-20\ Critical Incident System (CIS) report #0922-000035-20

Log #025311-20\ Critical Incident System (CIS) report #0922-000037-20

Log #012486-21\ Critical Incident System (CIS) report #0922-000019-21

Log #014930-21\ Critical Incident System (CIS) report #0922-000021-21

Log #018884-21\ Critical Incident System (CIS) report #0922-000025-21

Log #019226-21\ Critical Incident System (CIS) report #0922-000026-21

Log #019709-21\ Critical Incident System (CIS) report #0922-000005-22

Complaint inspection 2022_954618_0003, was conducted concurrent to this inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Registered Nurses (RN/RPN)s, Personal Support Workers (PSW)s, a Housekeeper, Residents and family members and a Substitute Decision Maker.

Observations were completed of resident dining, Infection Prevention and Control (IPAC) procedures, staff to resident interactions and general care and cleanliness of the home.

The following records were reviewed including but not limited to: resident progress notes, care plans, electronic medication administration records (eMAR), electronic treatment administration records (eTAR), resident assessments, and relevant policies and procedures.

The following Inspection Protocols were used during this inspection:

Falls Prevention

Infection Prevention and Control

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 15th day of March, 2022

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.