



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Aug 3, 2018	2018_689586_0019	016038-18	Complaint

Licensee/Titulaire de permis

Clarion Nursing Homes Limited
337 Highway #8 STONEY CREEK ON L8G 1E7

Long-Term Care Home/Foyer de soins de longue durée

Clarion Nursing Home
337 Highway #8 STONEY CREEK ON L8G 1E7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JESSICA PALADINO (586)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

**This inspection was conducted on the following date(s): August 2 and 3, 2018.
Please note that this was an off-site inspection.**

**The following Complaint Inquiry was completed concurrently with the off-site
inspection:
015436-18 - Admissions & Discharge.**

**During the course of the inspection, the inspector(s) spoke with the Associate
Director of Care (ADOC), the Local Health Integrated Network (LHIN), Hamilton
Public Health and a family member.**

**During the course of the inspection, the inspector reviewed Public Health
documentation and complaint intakes.**

**The following Inspection Protocols were used during this inspection:
Admission and Discharge**

During the course of this inspection, Non-Compliances were issued.

**1 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home



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Specifically failed to comply with the following:

- s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,**
- (a) the home lacks the physical facilities necessary to meet the applicant's care requirements; 2007, c. 8, s. 44. (7).**
 - (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or 2007, c. 8, s. 44. (7).**
 - (c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).**

Findings/Faits saillants :

1. The licensee failed to ensure that following a review of the assessments and information, they approved the applicant's admission to the home unless the home lacked the physical facilities necessary to meet the applicant's care requirements or the staff of the home lacked the nursing expertise necessary to meet the applicant's care requirements.

Applicant #001 applied for admission to the home through the LHIN while in hospital.

The application was received and reviewed by members of the management team at Clarion Nursing Home. On an identified date in 2018, the offer of acceptance was presented to the applicant; however, was redacted two days later due to one of the resident's diagnoses. The home indicated that this was consistent with the policy of their licensee.

Interviews were conducted with the Placement Coordinator of the LHIN as well as the resident's family member on an identified date in 2018 where they provided further information on the resident's health status. In consultation with Environmental Inspector #120, they indicated that these factors deemed the resident as a low risk case.

Environmental Inspector #120 contacted Hamilton Public Health on an identified date in 2018, who confirmed that the resident's diagnosis did not require what the home was indicating in their redaction, according to the Provincial Infectious Diseases Advisory Committee (PIDAC) document, 'Routine Practices and Additional Precautions In All Health Care Settings, 3rd Edition'. This document was provided to the home by Public Health prior to rescinding the bed offer.

In an interview with the ADOC of the home on an identified date in 2018, they confirmed that they bypassed the resident's admission to the home due to their identified diagnosis as per the licensee's policy. This information outlined in the offer revocation was not an acceptable reason to withhold the acceptance of applicant. [s. 44. (7)]



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Issued on this 7th day of August, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.