

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report	
Report Issue Date:	June 27, 2025
Inspection Number:	2025-1195-0003
Inspection Type:	Follow up
Licensee:	Schlegel Villages Inc.
Long Term Care Home and City:	Coleman Care Centre, Barrie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 26, 2025

The following intake(s) were inspected:

- Intake: #00145399 - Follow-up to Compliance Order #001, issued on April 17, 2025 related to s. 96 (2) (g), Maintenance services (excessive hot water) with a due date of May 19, 2025.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1195-0002 related to O. Reg. 246/22, s. 96 (2) (g)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Specific duties re cleanliness and repair

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 19 (2) (c)

Accommodation services

s. 19 (2) Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

The licensee has failed to ensure that furnishings, specifically a dining room counter top was maintained in a good state of repair. The countertop was not smooth, impervious to moisture and easy to clean. The surfaces were split open, exposing rough particle board in many areas of the counter near the hand wash sink. The condition of the counter was previously identified in April 2025. No action had been initiated to address the condition.

Sources: Observations and interview with Executive Director and Environmental Services Supervisor.