



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 3, 2017	2017_262630_0006	015584-16	Follow up

Licensee/Titulaire de permis

REVERA LONG TERM CARE INC.
55 STANDISH COURT 8TH FLOOR MISSISSAUGA ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée

COLUMBIA FOREST
650 MOUNTAIN MAPLE AVENUE WATERLOO ON N2V 2P7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMIE GIBBS-WARD (630), DOROTHY GINTHER (568)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 23, 24, 28 and March 1 and 2, 2017.

The following concurrent inspections were done during this follow-up inspection:

Follow-up to inspection 2016_226192_00006 including the following orders:

Follow-up log #015584-16/CO #001 regarding plan of care;

Follow-up log #015584-16/CO #002 temperatures in the home;

Follow-up log #015584-16/CO #003 regarding assessment of altered skin integrity;

Follow-up log #015584-16/CO #004 regarding offering residents three meals per day;

Follow-up log #015584-16/CO #005 regarding monitoring symptoms of infection in residents.

Follow-up to inspection 2016_226192_00008

Follow-up log #015584-16/CO #001 regarding assessment of altered skin integrity.

Critical Incident inspection 2017_600568_0003 was conducted at the same time as this Follow-up inspection and can be found in a separate report:

Log #003969-17/CI 2856-000003-17 related to an unexpected death of a resident.

During the course of the inspection, the inspector(s) spoke with the Regional Director of Operations, the Executive Director, the Environmental Services Manager, the Registered Dietitian (RD), five Clinical Leads, the Physiotherapist (PT), a Physiotherapy Assistant (PTA), four Registered Nurses (RN), three Registered Practical Nurses (RPN), twelve Personal Support Workers (PSWs), one Dietary Aide and multiple residents.

The inspectors also observed resident rooms and common areas, observed residents and the care provided to them, reviewed health care records and plans of care for identified residents, reviewed policies and procedures of the home and reviewed staff education records.

The following Inspection Protocols were used during this inspection:



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**Infection Prevention and Control
Nutrition and Hydration
Personal Support Services
Safe and Secure Home
Skin and Wound Care**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**



REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 21.	CO #002	2016_226192_0006		568
O.Reg 79/10 s. 229. (5)	CO #005	2016_226192_0006		568
O.Reg 79/10 s. 50. (2)	CO #003	2016_226192_0006		630
O.Reg 79/10 s. 50. (2)	CO #001	2016_226192_0008		630
LTCHA, 2007 S.O. 2007, c.8 s. 6. (7)	CO #001	2016_226192_0006		630
O.Reg 79/10 s. 71. (3)	CO #004	2016_226192_0006		568



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 3rd day of March, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.