

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: March 16, 2023	
Inspection Number: 2023-1341-0002	
Inspection Type: Complaint and Critical Incident System	
Licensee: AXR Operating (National) LP, by its general partners	
Long Term Care Home and City: Columbia Forest, Waterloo	
Lead Inspector Kristen Owen (741123)	Inspector Digital Signature
Additional Inspector(s) Helene Desabrais (615) Diane Schilling (000736) was also present during this inspection	

INSPECTION SUMMARY

<p>The inspection occurred on the following date(s): March 13-14, 2023.</p> <p>The following intakes were inspected:</p> <ul style="list-style-type: none"> Intake: #00018611 [CI: 2856-000002-23] related to fall prevention and management of a resident Intake: #00017347 - complaint related to resident care and housekeeping of a resident's room <p>The following intakes were completed in this inspection:</p> <ul style="list-style-type: none"> Intake: #00003437 [CI: 2856-000001-22], intake: #00004972 [CI: 2856-000010-22], intake: #00006881 [CI: 2856-000004-22], intake: #00007869 [CI: 2856-000014-22] and intake: #00020518 [CI: 2856-000005-23] related to fall prevention and management of residents
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.