

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central West District  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** April 30, 2026

**Inspection Number:** 2026-1341-0002

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

**Long Term Care Home and City:** Columbia Forest, Waterloo

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 22-24, 27-30, 2026

The following intake(s) were inspected:

-Intake: #00176393-Proactive Compliance Inspection - Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Generators

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 22 (1) (c)**

Generators

s. 22 (1) Subject to subsections (2) and (3), every licensee of a long-term care home shall ensure that the home is served by a generator that is available at all times and that has the capacity to maintain, in the event of a power outage,

(c) essential services, including dietary services equipment required to store food at safe temperatures and prepare and deliver meals and snacks, equipment required to store drugs at safe temperatures and to prepare and deliver drugs, the resident-staff

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communication and response system, elevators and life support, safety and emergency equipment. O. Reg. 246/22, s. 22 (1); O. Reg. 66/23, s. 2.

The home experienced a prolonged power outage commencing April 24, 2026, which exhausted the battery backup to the resident-staff communication and response system. The home then discovered the system was not connected to the generator as required.

**Sources:** Interviews with staff, a Contractor, and an Electrician,

### **WRITTEN NOTIFICATION: Maintenance services**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 96 (1) (b)**

Maintenance services

s. 96 (1) As part of the organized program of maintenance services under clause 19 (1) (c) of the Act, every licensee of a long-term care home shall ensure that,  
(b) there are schedules and procedures in place for routine, preventive and remedial maintenance.

The home completed load tests that were less than 60 minutes in duration January 2025-April 2026, and the most recent two hour full load test was documented November 12, 2024.

**Sources:** Customer Support Agreement Renewal with Total Power, Generator Annual Load Test, Policy: Environmental Services Manual, Lighting and Electrical Emergency Generator, Index ID ES E-45-10, Generator Log Sheets, Email: Administrator, Monthly Inspection, Test and Maintenance as per CSA C282-15, Interview with staff.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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