

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: May 7, 2025

Inspection Number: 2025-1147-0003

Inspection Type:

Critical Incident

Licensee: CVH (No. 6) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Hope Street Terrace, Port Hope

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 5-7, 2025

The following intake(s) were inspected:

- An intake related to a fall with injury

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty of licensee to comply with plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

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Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident experienced a fall that resulted in an injury requiring surgical intervention. Multiple observations noted the resident without the appropriate interventions to mitigate the risk of falls. A staff member confirmed that one of these interventions was not in use during the inspection. The resident's care plan included specific instructions to reduce their risk of fall-related injuries.

Sources: observations, staff interview, resident clinical documentations.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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