



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**

**Performance Improvement and Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé**

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<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
May 30 Jun 2, 3, 2011	2011_046166_0004	Complaint Log # 0-002719

**Licensee/Titulaire de permis**

COMMUNITY LIFECARE INC  
1955 Valley Farm Road, 3rd Floor, PICKERING, ON, L1V-1X6

**Long-Term Care Home/Foyer de soins de longue durée**

COMMUNITY NURSING HOME (PORT PERRY)  
15941 Simcoe Street, Port Perry, ON, L9L-1N5

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CAROLINE TOMPKINS (166)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with The Administrator, the Director of Care(DOC), two Registered Nurses(RN) and one Registered Practical Nurse(RPN).

During the course of the inspection, the inspector(s) Observed the resident and reviewed the resident's clinical records.

The following Inspection Protocols were used in part or in whole during this inspection:

Dignity, Choice and Privacy

Findings of Non-Compliance were found during this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

**Definitions**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Définitions**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care**

**Specifically failed to comply with the following subsections:**

**s. 6. (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,**

- (a) the planned care for the resident;**
- (b) the goals the care is intended to achieve; and**
- (c) clear directions to staff and others who provide direct care to the resident.** 2007, c. 8, s. 6 (1).

**s. 6. (8) The licensee shall ensure that the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it.** 2007, c. 8, s. 6 (8).

**Findings/Faits sayants :**

Clinical documentation identified that the registered nurses in the resident's home area were not aware of the Substitute Decision Maker's directive related to hospital transfers.

Interview with the Director of Care and the Registered Nursing Staff as well as review of the resident's clinical records indicated that the medical directive was clarified. The resident was transferred to the hospital for further assessment and returned to the home will no ill effects.

Issued on this 16th day of June, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**