



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 17, 2012	2012_049143_0055	O-002200-12	Complaint

**Licensee/Titulaire de permis**

COMMUNITY LIFECARE INC  
1955 Valley Farm Road, 3rd Floor, PICKERING, ON, L1V-1X6

**Long-Term Care Home/Foyer de soins de longue durée**

COMMUNITY NURSING HOME (PORT PERRY)  
15941 Simcoe Street, Port Perry, ON, L9L-1N5

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAUL MILLER (143)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): December 11th, 12th and 13th, 2012**

**Four complaint inspections were completed: Log #O-002280-12, Log #O-001958-12, Log #O-001959-12 and Log #O-002200-12.**

**During the course of the inspection, the inspector(s) spoke with The Administrator, the Acting Director of Nursing, Registered Nurses, Registered Practical Nurses, Personal Support Workers, the Environmental Manager, the Dietary Manager, the Office Manager, the pharmacy Nurse Consultant, activity staff, residents and family members.**

**During the course of the inspection, the inspector(s) Reviewed resident health care records inclusive of progress notes, assessments, physician orders, care plans, medication administration records, admission policies and procedures, tested resident call bells and observed meal service.**

**The following Inspection Protocols were used during this inspection:**

**Admission Process**

**Dignity, Choice and Privacy**

**Food Quality**

**Medication**

**Nutrition and Hydration**

**Pain**

**Personal Support Services**

**Responsive Behaviours**

**Skin and Wound Care**

**Findings of Non-Compliance were found during this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 71. Menu planning**

**Specifically failed to comply with the following:**

**s. 71. (3) The licensee shall ensure that each resident is offered a minimum of, (c) a snack in the afternoon and evening. O. Reg. 79/10, s. 71 (3).**

**Findings/Faits saillants :**



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1. The following finding is related to log #O-002280-12:

On December 12, 2012 at 1415 hours the Stewart Lane snack cart was prepared for delivering for thirty seven residents. It was noted to contain eleven cookies, one sandwich, a small bowl of apple sauce, coffee, tea, milk, four nutritional supplements and juice. Two Personal Support Workers were interviewed who indicated the amount of snacks prepared was not enough for all the residents. These two staff were not aware that residents who attend programs off the unit are no longer offered snacks and drinks. Both staff indicated unless a resident asked for a snack and snack cart was put away then an offer of a snack would not be made. A specific resident was off unit on December 11, 2012 for an afternoon program and was not offered a snack upon returning to the unit.

The licensee has failed to comply with ON/Regulation 79/10 sec 71.(3)(c) by not offering all residents a snack in the afternoon. [s. 71. (3) (c)]

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**WN #2: The Licensee has failed to comply with O.Reg 79/10, s. 129. Safe storage of drugs**

**Specifically failed to comply with the following:**

**s. 129. (1) Every licensee of a long-term care home shall ensure that,**

**(a) drugs are stored in an area or a medication cart,**

**(i) that is used exclusively for drugs and drug-related supplies,**

**(ii) that is secure and locked,**

**(iii) that protects the drugs from heat, light, humidity or other environmental conditions in order to maintain efficacy, and**

**(iv) that complies with manufacturer's instructions for the storage of the drugs; and O. Reg. 79/10, s. 129 (1).**

**(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart. O. Reg. 79/10, s. 129 (1).**

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**Findings/Faits saillants :**



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1. The following finding is related to log #O-002280-12:

It was observed on December 12, 2012 that three residents had controlled substances stored in their individual medication bins on the medication cart.

The licensee has failed to comply with ON/Regulation 79/10 by not ensuring that controlled substances are stored in a separate, double-locked stationary cupboard in a locked area or stored in a separate locked area within the locked medication cart. [s. 129. (1) (b)]

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**Issued on this 17th day of December, 2012**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in black ink, appearing to read "P. Miller", written over a white rectangular background.