

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> April 5, 2024	
<b>Inspection Number:</b> 2024-1034-0002	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> Copper Terrace Limited	
<b>Long Term Care Home and City:</b> Copper Terrace, Chatham	
<b>Lead Inspector</b> Debra Churcher (670)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 26, 27, 28, 2024

The following intake(s) were inspected:

- Intake: #00102045 - Critical Incident System report #1115-000034-23 - Fall with injury.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.