



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of Inspection/Date de l'inspection December 16, 2010	Inspection No/ d'inspection 2010_115_1115_16Dec114355 2010_145_1115_10Dec160542	Type of Inspection/Genre d'inspection Critical Incident L-01774
Licensee/Titulaire Copper Terrace Ltd. 284 Central Ave., London, ON., N6B 2C8		
Long-Term Care Home/Foyer de soins de longue durée Copper Terrace, 91 Tecumseh Road, Chatham, ON., N7M 1B3		
Name of Inspector(s)/Nom de l'inspecteur(s) Terri Daly #115 Karin Mussart #145		

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector(s) spoke with: Tami Gillier, Administrator, 1 RPN, and 1 RN and Resident Co-ordinator.

During the course of the inspection, the inspector(s): reviewed the clinical records of 1 resident, toured area where the incident occurred, reviewed policy and procedures relating to fire safety, fire drills, Building Checks and daily inspection records.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services
Safe and Secure Home

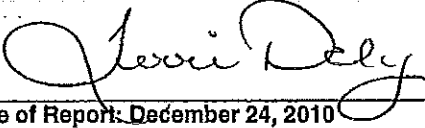
There are no findings of Non-Compliance as a result of this inspection.



Ministry of Health and
Long-Term Care
Ministère de la Santé et
des Soins de longue durée

Inspection Report
under the Long
Term Care Homes
Act, 2007

Rapport
d'inspection prévue
le Loi de 2007 les
foyers de soins de
longue durée

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report: December 24, 2010	