

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: April 11, 2025

Inspection Number: 2025-1034-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Copper Terrace Limited

Long Term Care Home and City: Copper Terrace, Chatham

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 8, 9, 10, 11, 2025

The following intake(s) were inspected:

- Intake: #00141012 - Critical Incident System (CIS) report #1115-000041-25, related to an infectious disease outbreak.
- Intake: #00141625 - Complaint, related to concerns of insufficient staffing.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.