

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

<b>Original Public Report</b>	
<b>Report Issue Date:</b> January 9, 2024	
<b>Inspection Number:</b> 2024-1024-0001	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> CVH (No. 2) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
<b>Long Term Care Home and City:</b> Country Lane Long Term Care Residence, Chatsworth	
<b>Lead Inspector</b> Tanya Murray (000735)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): January 3-5, 8, 2024.</p> <p>The following intake(s) were completed in this Critical Incident (CI) inspection:</p> <ul style="list-style-type: none"> <li>• Intake #00102228 was related to infection prevention and control;</li> <li>• Intake #00100568 and intake #00099705 were related to falls prevention and management.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.