

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: March 28, 2024	
Inspection Number: 2024-1024-0002	
Inspection Type: Proactive Compliance Inspection	
Licensee: CVH (No. 2) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
Long Term Care Home and City: Country Lane Long Term Care Residence, Chatsworth	
Lead Inspector Katy Harrison (766)	Inspector Digital Signature
Additional Inspector(s) Tanya Murray (000735)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): March 19-21, 25-28, 2024.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00111337, related to a Proactive Compliance Inspection
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Skin and Wound Prevention and Management

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Medication Management
Food, Nutrition and Hydration
Residents' and Family Councils
Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Quality Improvement
Residents' Rights and Choices
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.