

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Original Public Report

**Report Issue Date:** September 16, 2024

**Inspection Number:** 2024-1024-0003

**Inspection Type:**

Critical Incident

**Licensee:** CVH (No. 2) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Country Lane Long Term Care Residence, Chatsworth

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 9-12, 2024

The following intake was completed during this critical incident inspection:

- Intake #00123085 was related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.