

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 19, 2024

Inspection Number: 2024-1131-0004

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Craigwiel Gardens

Long Term Care Home and City: Craigholme, Ailsa Craig

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 10, 12, 13, 16, 2024

The following intake(s) were inspected:

- Intake: #00130201 - Follow-up #: 1- CO #004 Air Temperatures
- Intake: #00130202 - Follow-up #: 1- CO #005 Air Temperatures
- Intake: #00130203 - Follow-up #: 1 - CO #008 Maintenance Services
- Intake: #00130204 - Follow-up #: 1 - CO #002 Accommodation Services
- Intake: #00130206 - Follow-up #: 1- CO#007 Skin and Wound Care
- Intake: #00130207 - Follow-up #: 1- (HP) CO#001 Required Programs
- Intake: #00130208 - Follow-up #: 1 - CO #006 Skin and Wound Care
- Intake: #00131999 - an anonymous complaint related to palliative care
- Intake: #00132117 - 2622-000021-24 related to an outbreak
- Intake: #00133180 -an anonymous complaint related to infection prevention and control and cleanliness

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #004 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 24 (1)

Order #005 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 24 (2)

Order #008 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 96 (2) (a)

Order #002 from Inspection #2024-1131-0003 related to FLTCA, 2021, s. 19 (2) (a)

Order #007 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 55 (2) (e)

Order #001 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 53 (1) 2.

Order #006 from Inspection #2024-1131-0003 related to O. Reg. 246/22, s. 55 (1) 3.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Housekeeping, Laundry and Maintenance Services
Safe and Secure Home
Infection Prevention and Control
Palliative Care

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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