

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Ottawa District**

347 Preston Street, Suite 420 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

## **Original Public Report**

| Report Issue Date: May 9, 2023                           |                             |
|--|-----------------------------|
| Inspection Number: 2023-1278-0002                        |                             |
| Inspection Type:   |                             |
| Complaint  |                             |
| Critical Incident System                                 |                             |
|  |                             |
| Licensee: Crown Ridge Health Care Services Inc.          |                             |
| Long Term Care Home and City: Crown Ridge Place, Trenton |                             |
| Lead Inspector   | Inspector Digital Signature |
| Cathi Kerr (641)   |                             |
|  |                             |
| Additional Inspector(s)                                  |                             |
| Ashley Bernard-Demers (740787)                           |                             |
|  |                             |

### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 1, 2, 3, 4, 5, 2023

The following intake(s) were inspected:

- Intake: #00014730 2787-000024-22 Fall of a resident resulting in injury.
- Intake: #00014810 -Complaint related to concerns with resident care.
- Intake: #00018797 2787-000003-23 Incident related to medication management.
- Intake: #00085173 2787-000007-23 Incident related to a resident injury.

The following intake was completed in this inspection: Intake #00021878, CI#2787-000004-23 related to falls.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services Medication Management Infection Prevention and Control Falls Prevention and Management



# Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District 347 Preston Street, Suite 420 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

### **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.