

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Ottawa District**

347 Preston Street, Suite 420 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

## **Original Public Report**

Report Issue Date: May 9, 2023	
Inspection Number: 2023-1278-0002	
Inspection Type:	
Complaint	
Critical Incident System	
Licensee: Crown Ridge Health Care Services Inc.	
Long Term Care Home and City: Crown Ridge Place, Trenton	
Lead Inspector	Inspector Digital Signature
Cathi Kerr (641)	
Additional Inspector(s)	
Ashley Bernard-Demers (740787)	

### **INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): May 1, 2, 3, 4, 5, 2023

The following intake(s) were inspected:

- Intake: #00014730 2787-000024-22 Fall of a resident resulting in injury.
- Intake: #00014810 -Complaint related to concerns with resident care.
- Intake: #00018797 2787-000003-23 Incident related to medication management.
- Intake: #00085173 2787-000007-23 Incident related to a resident injury.

The following intake was completed in this inspection: Intake #00021878, CI#2787-000004-23 related to falls.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services Medication Management Infection Prevention and Control Falls Prevention and Management



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### **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.