



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
September 23, 2010	2010_132_9512_23Sep132743	Other (Critical Incident) T0514-2010

Licensee/Titulaire
Toronto Long-Term Care Homes and Services, 55 John Street, Metro Hall, 11th Floor, Toronto, ON, M5V 3C6

Long-Term Care Home/Foyer de soins de longue durée
Cummer Lodge, 205 Cummer Ave., Toronto, ON M2M 2E8

Name of Inspector(s)/Nom de l'inspecteur(s)
Rosemary Lam, #132

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct an other (Critical Incident) inspection. T0514-2010

During the course of the inspection, the inspector spoke with:
Administrator
Director of Care.
Registered Nursing staff from the care unit
PSW staff from care unit

During the course of the inspection, the inspector reviewed medical file for the involved resident

The following Inspection Protocols were used in part or in whole during this inspection:
Critical Incident Response Inspection Protocol
Responsive Behaviours Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:
2 WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire
 DR – Director Referral/Régisseur envoyé
 CO – Compliance Order/Ordres de conformité
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: THE LICENSEE HAS FAILED TO COMPLY WITH O.Reg.107(2). Where a licensee is required to make a report immediately under subsection (1) and it is after normal business hours, the licensee shall make the report using the Ministry's method for after hours emergency contact.

Findings:

1. Staff did not notify MOH of the abuse incident immediately because she could not locate the MOH after-hour emergency contact number. The resident was sent to hospital immediately and police was called.

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WN#2: The Licensee has failed to comply with O. Reg.107(4)2.i. A licensee who is required to inform the Director of an incident under subsection (1) or (3) shall, within 10 days of becoming aware of the incident, or sooner if required by the Director, make a report in writing to the Director setting out the following with respect to the incident: A description of the individuals involved in the incident, including, names of any residents involved in the incident,

Findings:

1. The written critical incident report submitted to the Director did not include name of abuser involved in the incident.

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Signature of Licensee or Representative of Licensee
 Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Armanjan

Title: Date:

Date of Report: (if different from date(s) of inspection).

Sept 29, 2010