

Original Public Report

Report Issue Date May 5, 2022
Inspection Number 2022_1539_0001
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee
The Corporation of the City of London

Long-Term Care Home and City
Dearness Home for Senior Citizens
London, ON

Lead Inspector
Julie D'Alessandro (739)

Inspector Digital Signature

Additional Inspector(s)
Debra Churcher (670)

INSPECTION SUMMARY

The inspection occurred on the following date(s): May 2, 3, and 4, 2022

The following intake(s) were inspected:

- Intake #001158-22 (CIS #M514-000001-22) related to falls prevention and management
- Intake #001222-22 (CIS # M514-000003-22) related to alleged abuse
- Intake #000953-22 (Complaint) related to alleged abuse
- Intake #008107-22 (Complaint) related to personal care and services

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Resident Care and Support Services

INSPECTION RESULTS

WRITTEN NOTIFICATION RESIDENT CARE AND SUPPORT SERVICES

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 79/10 s.131(2).

The licensee has failed to ensure that a therapy was administered to a resident in accordance with the directions for use specified by the prescriber.

Rationale and Summary

The resident's clinical record indicated that they were prescribed a therapy for a certain diagnosis.

The resident's progress notes indicated in part that; the resident had not received the therapy as prescribed.

During an interview with an RPN they stated that the resident should have received the therapy as prescribed, but they had not.

Sources: Resident's electronic medication administration, and interview with an RPN.

[#739]