

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report	
Report Issue Date: March 1, 2023	
Inspection Number: 2023-1539-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: The Corporation of the City of London	
Long Term Care Home and City: Dearness Home for Senior Citizens, London	
Lead Inspector Rhonda Kukoly (213)	Inspector Digital Signature
Additional Inspector(s) Ina Reynolds (524)	

INSPECTION SUMMARY
<p>The inspection occurred on the following date(s): February 22, 23, 24, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake #00001744, Critical Incident #M514-000020-22, related to a fall • Intake #00003430, Critical Incident #M514-000019-22, related to a fall • Intake #00012642, a Complaint related to care concerns and falls prevention • Intake #00014216, Critical Incident #M514-000025-22, related to a fall • Intake #00015349, Critical Incident #M514-000027-22, related to a fall • Intake: #00018103, a Complaint related to care concerns • Intake: #00018351, a Complaint related to care concerns

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Falls Prevention and Management



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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