

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Original Public Report

Report Issue Date: November 25, 2024

Inspection Number: 2024-1539-0003

Inspection Type:

Complaint

Critical Incident

Follow-up

Licensee: The Corporation of the City of London

Long Term Care Home and City: Dearness Home for Senior Citizens, London

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 19, 21, and 22, 2024

The inspection occurred offsite on the following date: November 20, 2024 The following intakes were inspected:

- Intake: #00127918 Complaint related to Prevention of Abuse and Neglect.
- Intake: #00127930 CIS# 514-000014-24 related to Prevention of Abuse and Neglect.
- Intake: #00129010 Follow-up #: 1 Compliance Order from inspection #001/2024_1539_0002, related to FLTCA, 2021 s. 5, Safe and secure home, with a Compliance Due Date of November 15, 2024.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1539-0002 related to FLTCA, 2021, s. 5



Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

The following Inspection Protocols were used during this inspection:

Safe and Secure Home Infection Prevention and Control Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.