

## Inspection Report Under the Fixing Long-Term Care Act, 2021

#### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **London District**

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

# Original Public Report

Report Issue Date: November 25, 2024

Inspection Number: 2024-1539-0003

Inspection Type:

Complaint

Critical Incident

Follow-up

Licensee: The Corporation of the City of London

Long Term Care Home and City: Dearness Home for Senior Citizens, London

# **INSPECTION SUMMARY**

The inspection occurred onsite on the following dates: November 19, 21, and 22, 2024

The inspection occurred offsite on the following date: November 20, 2024 The following intakes were inspected:

- Intake: #00127918 Complaint related to Prevention of Abuse and Neglect.
- Intake: #00127930 CIS# 514-000014-24 related to Prevention of Abuse and Neglect.
- Intake: #00129010 Follow-up #: 1 Compliance Order from inspection #001/2024\_1539\_0002, related to FLTCA, 2021 s. 5, Safe and secure home, with a Compliance Due Date of November 15, 2024.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1539-0002 related to FLTCA, 2021, s. 5



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The following Inspection Protocols were used during this inspection:

Safe and Secure Home Infection Prevention and Control Prevention of Abuse and Neglect

# **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.