



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

**Health System Accountability and Performance Division
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**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Apr 3, 2014	2014_263524_0012	L-000205-14	Complaint

Licensee/Titulaire de permis

THE CORPORATION OF THE CITY OF LONDON
c/o Dearness Home for Senior Citizens, 710 Southdale Road East, LONDON, ON, N6E-1R8

Long-Term Care Home/Foyer de soins de longue durée

DEARNESS HOME FOR SENIOR CITIZENS
710 SOUTHDALE ROAD EAST, LONDON, ON, N6E-1R8

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

INA REYNOLDS (524)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): April 1, 2014.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Environmental Services Manager, the Manager of Compliance, CQI and Education, 1 Registered Practical Nurse, 2 Personal Support Workers and 1 Housekeeping Aide.

During the course of the inspection, the inspector(s) made observations, reviewed the emergency plans, staff training records, relevant policies and procedures and resident health records.

The following Inspection Protocols were used during this inspection:



Infection Prevention and Control
Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 230. Emergency plans

Specifically failed to comply with the following:

s. 230. (6) The licensee shall ensure that the emergency plans for the home are evaluated and updated at least annually, including the updating of all emergency contact information. O. Reg. 79/10, s. 230 (6).

Findings/Faits saillants :

1. The Licensee has failed to ensure the emergency plans for the home are evaluated and updated at least annually as evidenced by:

On April 1, 2014, a review of the emergency plans revealed that there was no documented evidence to support that the emergency plans for the home have been evaluated and updated at least annually.

Examples include:

Code Brown - Chemical Spills - dated June 28, 2011

Code Purple - Severe Weather - dated July 26, 2011

Code Orange - External Disaster - dated September 21, 2011

Internal Disasters - dated November 21, 2011

Code Green - Evacuation - dated June 13, 2012

Code Yellow - Missing Person - dated July 9, 2012

Code White - Violent Person - dated August 9, 2012.

The Administrator and the Environmental Services Manager confirmed these were the current emergency plans in use at the home and that the emergency plans are scheduled to be evaluated and updated at the next Continuous Quality Improvement meeting. [s. 230. (6)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure the emergency plans for the home are evaluated and updated at least annually, to be implemented voluntarily.



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Issued on this 3rd day of April, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Ina Reynolds #524