

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 21, 2025

Inspection Number: 2025-1053-0001

Inspection Type:

Critical Incident

Licensee: Derbecker's Heritage House Limited

Long Term Care Home and City: Derbecker's Heritage House, St Jacobs

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 19-21, 2025

The following intake(s) were inspected:

Intake: #00140030 - IL-0136930-AH/2134-000001-25 Related to an enteric
Unknown Outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

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Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that any standard or protocol issued by the Director with respect to infection prevention and control was implemented.

Specifically, that the IPAC Standard for Long-Term Care Homes, dated September 2023, was implemented. The IPAC Standard, under section 5.3 (c), states that policies and procedures for the implementation of Routine Practices and Additional Precautions including contact precautions are to be followed. These were not followed when a resident who was on additional precautions did not have a dedicated piece of equipment to use.

Sources: observations, interview with Director of care and other staff