



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
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Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b>	<b>Inspection No/ d'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
06 January 2011	2011_127_9604_05Jan162158	Complaint # H-03061
<b>Licensee/Titulaire</b>		
The Regional Municipality of Niagara, 2201 St. David's Road, Thorold ON L2V 4T7		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>		
Douglas H. Rapelje Lodge, 277 Plymouth Road, Welland ON L3B 6E3		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>		
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
<b>Inspection Summary / Sommaire d'inspection</b>		
<p>The purpose of this inspection was to conduct a complaint inspection regarding housekeeping and linen.</p> <p>During the course of the inspection, the inspector spoke with the administrator; manager of dietary, housekeeping, laundry; housekeeping staff and nursing staff.</p> <p>During the course of the inspection, the inspector reviewed housekeeping documentation and inspected all resident home areas including a selection of resident rooms and common areas</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> <li>Accommodation Services - Housekeeping</li> </ul> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN</p>		



**NON-COMPLIANCE / Non-respectés**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10, 87(2)(a)(i):

As part of the organized program of housekeeping under clause 15 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for, cleaning of the home, including, resident bedrooms, including

(i) floors, carpets, furnishings, privacy curtains, contact surfaces and wall surfaces,

**Findings:**

06 January 2011

1. An inspection of 22 randomly selected resident rooms revealed that 11 presented with significant dust accumulation on high ledges, window ledges and the tops of cork boards. The resident rooms were located in three resident home areas.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report (if different from date(s) of inspection).

02 February 2011