

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
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London, ON, N6A 5R2
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Original Public Report

Report Issue Date: June 29, 2023	
Inspection Number: 2023-1030-0002	
Inspection Type: Critical Incident System	
Licensee: Dover Cliffs Operating Inc.	
Long Term Care Home and City: Dover Cliffs, Port Dover	
Lead Inspector Ali Nasser (523)	Inspector Digital Signature
Additional Inspector(s) Samantha Perry (740) Peter Hannaberg (721821)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): June 28, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00016016, related to a resident’s fall. • Intake: #00016431, related to a resident’s fall. • Intake: #00022453, related to allegations of resident to resident abuse.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.