

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: June 10, 2025

Inspection Number: 2025-1247-0004

Inspection Type:

Critical Incident

Licensee: The Rekai Centres

Long Term Care Home and City: Sherbourne Place, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 6, 9, and 10, 2025

The following intake(s) were inspected:

- Intake: #00143683 / Critical Incident (CI) #2754-000002-25, Intake: #00145829 / CI #2754-000003-25, and Intake: #00147066 / CI #2754-000005-25 were related to outbreaks of communicable diseases.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: HAZARDOUS SUBSTANCES

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 97

Hazardous substances

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s. 97. Every licensee of a long-term care home shall ensure that all hazardous substances at the home are labelled properly and are kept inaccessible to residents at all times.

The licensee has failed to ensure that a hazardous substance was kept inaccessible to residents at all times. A bottle of disinfectant spray was observed unattended in a resident home area (RHA) and in a close proximity to a resident. Two staff acknowledged that the disinfectant spray should have been kept inaccessible to residents at all times.

Sources: Observation of a RHA and interview with staff.

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