

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: February 26, 2025

Inspection Number: 2025-1541-0001

Inspection Type:

Critical Incident

Licensee: Corporation of the County of Dufferin

Long Term Care Home and City: Dufferin Oaks, Shelburne

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 19-21 & 24-26, 2025

The following intake(s) were inspected:

- Intake: #00134580 - IL-0134663-AH /M516-000043-24 related to an enteric Outbreak on Orangeville/Shelburne Home area.
- Intake: #00134741 - M516-000044-24 related to an ARI-COVID Outbreak on 3rd Floor Melancthon/East Garafraxa.
- Intake: #00134779 - M516-000045-24 related to a fall
- Intake: #00136231 - IL-0135397-AH/M516-000001-25 related to a fall

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

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**WRITTEN NOTIFICATION: Infection prevention and control
program**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

According to the IPAC Standard for Long-Term Care Homes (LTCHs) dated April 2022, section 9.1 directs the licensee to ensure that Routine Practices and Additional Precautions are followed in the IPAC program, specifically 9.1 (d) referring to proper use of PPE, including appropriate selection, application, removal, and disposal.

The licensee failed to ensure that a staff member disposed of used personal protective equipment (PPE) (their mask) correctly and donned gloves when entering the room of a resident on additional precautions.

Sources: observations on Feb 21, 2025, interview with Director of Nursing Care