

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 20, 2025

Inspection Number: 2025-1179-0001

Inspection Type:
Complaint

Licensee: Rural Healthcare Innovations Inc.

Long Term Care Home and City: Dundas Manor Nursing Home, Winchester

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 15, 16, 17, and 20, 2025.

The following intake(s) were inspected:

- Intake: #00133748 - A complaint with concerns regarding unsafe staffing levels.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Staffing, Training and Care Standards

INSPECTION RESULTS

WRITTEN NOTIFICATION: Nursing and personal support services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Non-compliance with: FLTCA, 2021, s. 11 (1) (b)

Nursing and personal support services

s. 11 (1) Every licensee of a long-term care home shall ensure that there is,
(b) an organized program of personal support services for the home to meet the
assessed needs of the residents.

The licensee has failed to ensure that there was an organized program of personal support services for the home, to meet the assessed needs of the residents, when several residents were not given their scheduled bath, at a minimum of twice per week, on various specific dates during the months of November and December 2024, due to staffing shortages.

Source: residents' health records and interview with staff members.