



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
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**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 7, 2013	2013_049143_0001	O-002382- 12/O- 000003-13	Complaint

Licensee/Titulaire de permis

KEAY NURSING HOMES INC
10-112 Red Pine Road, P.O. Box 21, GRAND BEND, ON, N0M-1Z0

Long-Term Care Home/Foyer de soins de longue durée

E. J. MCQUIGGE LODGE
38 Black Diamond Road, P.O. Box 68, Cannifton, ON, K0K-1K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

PAUL MILLER (143)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 3rd and 4th, 2013

During the course of the inspection, the inspector(s) spoke with The Administrator, the Director of Nursing, Registered Nurses, Registered Practical Nurses, Personal Support Workers, residents and family members.

During the course of the inspection, the inspector(s) reviewed policies and procedures, resident health care records inclusive of assessments, physician orders, medication administration records, plan of care and observed resident care and services.

The following Inspection Protocols were used during this inspection: Contenance Care and Bowel Management

Falls Prevention

Infection Prevention and Control

Medication

Nutrition and Hydration

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care

Specifically failed to comply with the following:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits saillants :

1. On a specified date resident # 1 fell from his/her bed. The resident sustained injuries and was transferred to hospital for assessment. The plan of care identified that resident # 1 was at risk for falling and that interventions identified that two side rails up when in bed, personal posey alarm in place and ensure that the bed is in the lowest position. Staff # 1 reported to the inspector on January 3, 2013 that the bed was not in the lowest position and was at a height of approximately two feet above the floor at the time of the incident.

The licensee has failed to comply with LTCHA section 6(7) by not ensuring that the care set out in the plan of care is provided to the resident. [s. 6. (7)]



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Issued on this 7th day of January, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "P. Miller". The signature is written in a cursive style with a large initial "P" and "M".