

**Ministry of Health  
and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch  
Ottawa Service Area Office  
  
347 Preston St., 4<sup>th</sup> Floor  
Ottawa ON K1S 3J4  
Telephone: 613-569-5602  
Facsimile: 613-569-9670

**Ministère de la Santé  
et des Soins de longue durée**

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité  
Bureau régional de services de Ottawa

347, rue Preston, 4<sup>ème</sup> étage  
Ottawa ON K1S 3J4  
Téléphone: 613-569-5602  
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November 19, 2012

Mrs. Anita Garland  
Administrator  
E.J. McQuigge Lodge  
38 Black Diamond Road  
P.O. Box 68  
Cannifton ON K0K 1K0

Dear Mrs. Garland:

Please find enclosed the ***Inspection Report-Public Copy*** for an inspection conducted on November 9, 2012 under the *Long-Term Care Homes Act, 2007* (LTCHA) for the purpose of ensuring compliance with requirements under the LTCHA.

This inspection report must be posted in the home, in a conspicuous and easily accessible location in accordance with the LTCHA, 2007, S.O. 2007, c.8, s.79 (1) and (2).

A copy of the ***Inspection Report-Public Copy*** must be made available without charge upon request. The report will also be on file with the Ottawa Service Area Office, Performance Improvement and Compliance Branch.

Sincerely,

*Lynne Duchesne for*  
Paul Miller  
LTC Home Inspector – Nursing

- c. President, Resident's Council  
President, Family Council



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**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

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**Public Copy/Copie du public**

| Date(s) of inspection/Date(s) de<br>l'inspection | Inspection No/ No de l'inspection | Type of Inspection/Genre<br>d'inspection |
|--|-----------------------------------|--|
| Nov 9, 2012                                      | 2012_049143_0045                  | Follow up                                |

**Licensee/Titulaire de permis**

**KEAY NURSING HOMES INC**  
**10-112 Red Pine Road, P.O. Box 21, GRAND BEND, ON, N0M-1Z0**

**Long-Term Care Home/Foyer de soins de longue durée**

**E. J. MCQUIGGE LODGE**  
**38 Black Diamond Road, P.O. Box 68, Cannifton, ON, K0K-1K0**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**PAUL MILLER (143)**

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Follow up inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator and the Director of Nursing.**

**During the course of the inspection, the inspector(s) reviewed and obtained copies of the Registered Nurses  
schedule/time sheets and discussed staffing plan.**

**The following Inspection Protocols were used during this inspection:**

**Sufficient Staffing**

**There are no findings of Non-Compliance as a result of this inspection.**

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT  
CONFORME AUX EXIGENCES:**

**CORRECTED NON-COMPLIANCE/ORDER(S)  
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**

| <b>REQUIREMENT/<br/>EXIGENCE</b> | <b>TYPE OF ACTION/<br/>GENRE DE MESURE</b> | <b>INSPECTION # / NO<br/>DE L'INSPECTION</b> | <b>INSPECTOR ID #/<br/>NO DE L'INSPECTEUR</b> |
|----------------------------------|--|--|---|
| LTCHA, 2007 S.O. 2007, c.8 s. 8. | CO #001                                    | 2012_049143_0025                             | 143   |

Issued on this 9th day of November, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**