



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

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Table with 4 columns: Report Date(s) / Date(s) du Rapport, Inspection No / No de l'inspection, Log # / Registre no, Type of Inspection / Genre d'inspection. Row 1: Mar 5, 2014, 2014_318701_0003, O-000098-14, Other

Licensee/Titulaire de permis

KEYA NURSING HOMES INC 10-112 Red Pine Road, P.O. Box 21, GRAND BEND, ON, N0M-1Z0

Long-Term Care Home/Foyer de soins de longue durée

E. J. MCQUIGGE LODGE 38 Black Diamond Road, P.O. Box 68, Cannifton, ON, K0K-1K0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DAN WATERSTON (701)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): February 12, 2014

During the course of the inspection, the inspector(s) spoke with the Administrator, the Administrative Assistant, residents and substitute decision makers for the residents.

During the course of the inspection, the inspector(s) examined the resident's charges from the Journal, resident files, resident billing charges, and records relating to the remaining funds in the trust bank account.

The following Inspection Protocols were used during this inspection:



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**Resident Charges
Trust Accounts**

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 241. Trust accounts



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Specifically failed to comply with the following:

s. 241. (1) Every licensee of a long-term care home shall establish and maintain at least one non-interest bearing trust account at a financial institution in which the licensee shall deposit all money entrusted to the licensee's care on behalf of a resident. O. Reg. 79/10, s. 241 (1).

**s. 241. (7) The licensee shall,
(c) maintain a separate ledger for each trust account showing all deposits to and withdrawals from the trust account, the name of the resident for whom the deposit or withdrawal is made and the date of each deposit or withdrawal; O. Reg. 79/10, s. 241 (7).**

**s. 241. (7) The licensee shall,
(d) maintain a separate book of account for each resident for whom money is deposited in a trust account; O. Reg. 79/10, s. 241 (7).**

**s. 241. (10) The licensee shall have every trust account established under subsection (1) audited annually,
(a) by a public accountant licensed under the Public Accounting Act, 2004; or O. Reg. 79/10, s. 241 (10).
(b) in the case of a municipal home or a joint home approved under Part VIII of the Act, by the municipal auditor who audits the books of account and ledgers of the home. O. Reg. 79/10, s. 241.(10).**

Findings/Faits saillants :

1. There are no funds held in trust for current residents. The funds held in the Trust bank account for previous residents are in an interest bearing account [s. 241. (1)]
2. There are no funds held in trust for current residents. No account books were available for the remaining funds of previous residents, funds which are still held in the Trust account. [s. 241. (7) (c)]
3. There are no funds held in trust for current residents. No account books were available for previous residents relating to the remaining funds in the trust account. [s. 241. (7) (d)]
4. There are no funds held in trust for current residents. The last annual audit of the Trust Account was for the period ending December 31, 2011. [s. 241. (10)]



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Issued on this 11th day of March, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Sam Waterton