

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**  
33 King Street West, 4th Floor  
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Telephone: (844) 231-5702

| <b>Original Public Report</b>                                 |                                    |
|---|------------------------------------|
| <b>Report Issue Date:</b> November 29, 2023                   |                                    |
| <b>Inspection Number:</b> 2023-1060-0005                      |                                    |
| <b>Inspection Type:</b><br>Complaint<br>Follow up             |                                    |
| <b>Licensee:</b> Revera Long Term Care Inc.                   |                                    |
| <b>Long Term Care Home and City:</b> Eagle Terrace, Newmarket |                                    |
| <b>Lead Inspector</b><br>Nicole Lemieux (721709)              | <b>Inspector Digital Signature</b> |
| <b>Additional Inspector(s)</b>                                |                                    |

| <b>INSPECTION SUMMARY</b>   |
|---|
| <p>The inspection occurred onsite on the following date(s): November 21 and 22, 2023. This inspection was conducted concurrently with inspection #2023_1060_0004.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>Intake: #00099407 – First Follow-up to Compliance Order #001 from Inspection #2023_1060_0003 - O. Reg. 246/22, s. 102 (2) (b), with Compliance Due Date (CDD) November 17, 2023.</li> </ul> |

### **Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance:  
Order #001 from Inspection #2023-1060-0003 related to O. Reg. 246/22, s. 102 (2) (b) inspected by Nicole Lemieux (721709)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.