



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Sudbury Service Area Office  
159 Cedar Street Suite 403  
SUDBURY ON P3E 6A5  
Telephone: (705) 564-3130  
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Bureau régional de services de  
Sudbury  
159 rue Cedar Bureau 403  
SUDBURY ON P3E 6A5  
Téléphone: (705) 564-3130  
Télécopieur: (705) 564-3133

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
May 13, 2016	2016_273638_0009	035131-15	Complaint

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**Licensee/Titulaire de permis**

The Board of Management for the District of Parry Sound East  
62 Big Bend Avenue Box 400 POWASSAN ON P0H 1Z0

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**Long-Term Care Home/Foyer de soins de longue durée**

EASTHOLME HOME FOR THE AGED  
62 BIG BEND AVENUE P.O. BOX 400 POWASSAN ON P0H 1Z0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RYAN GOODMURPHY (638)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): May 9 - 11, 2016.**

**This inspection is related to a complaint regarding facility maintenance and resident safety due to a leaking roof.**

**An inspection regarding two Critical Incident Systems (CIS) reports submitted to the Director related to an incident, in which the residents involved were not properly assessed, resulting in the risk of harm to the residents involved and an incident which caused an injury to a resident was conducted concurrently with this inspection. For findings of non compliance, see inspection #2016\_273638\_0008.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Director of Support Services (DSS), Registered Nurse (RN), Personal Support Workers (PSW) and Housekeeping Aids.**

**The inspector(s) also conducted a tour of resident care areas, observed the provision of maintenance services, observed staff to resident interactions, reviewed relevant maintenance records and reviewed numerous licensee policies, procedures and programs.**

**The following Inspection Protocols were used during this inspection:  
Accommodation Services - Maintenance**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 13th day of May, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**