



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Dec 28, 2017	2017_523461_0025	023180-17	Resident Quality Inspection

Licensee/Titulaire de permis

ESTONIAN RELIEF COMMITTEE IN CANADA
40 OLD KINGSTON ROAD SCARBOROUGH ON M1E 3J5

Long-Term Care Home/Foyer de soins de longue durée

EHATARE NURSING HOME
40 OLD KINGSTON ROAD SCARBOROUGH ON M1E 3J5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

CRISTINA MONTOYA (461), SARAH GILLIS (623)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Resident Quality Inspection.

This inspection was conducted on the following date(s): December 18, 19, 20, 21, and 22, 2017

The following were inspected during the course of the Resident Quality Inspection:

**Critical Incident Log #007900-17: Related to falls
Complaint Log #009749-16: Related to improper care
Inquiry Log #011463-17: Related to maintenance**

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care (DOC), RAI-MDS Coordinator, Activity Director, Maintenance Supervisor, Registered Nurse (RN), Registered Practical Nurses (RPN), Personal Support workers (PSW), Housekeeping Workers, Family and Resident Council Presidents, Residents and Family members.

During the inspection, the inspector (s), toured the resident home areas, observed staff to resident provision of care, infection control practices and medication administration. The inspectors reviewed residents' health records, maintenance records, applicable policies, resident and family council minutes and critical incidents.

The following policies were reviewed: Falls Prevention Program, Restraints, Skin and Wound Care, Contenance Care, and Pain Management.

The following Inspection Protocols were used during this inspection:

**Contenance Care and Bowel Management
Dining Observation
Falls Prevention
Infection Prevention and Control
Medication
Minimizing of Restraining
Nutrition and Hydration
Pain
Residents' Council**



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 28th day of December, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.