

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report	
Report Issue Date: March 7, 2023	
Inspection Number: 2023-1543-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Corporation of the County of Elgin	
Long Term Care Home and City: Elgin Manor, St Thomas	
Lead Inspector Ina Reynolds (524)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred on the following date(s): March 1, 2 and 6, 2023.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake #00014006 a complaint related to pain management, skin and wound care and infection prevention and control protocols • Intake #00015119 [CI #M518-000034-22] related to allegations of staff to resident neglect.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Pain Management



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Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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