

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Original Public Report

Report Issue Date: November 18, 2024

Inspection Number: 2024-1543-0005

Inspection Type:

Critical Incident

Follow up

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Elgin Manor, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 12, 13 and 14, 2024.

The following intake(s) were inspected:

• Intake: #00128384 - Follow-up #: 1 - O. Reg. 246/22 - s. 102 (7) 11.

• Intake: #00128912 - related to outbreak

• Intake: #00130745 - related to improper care

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1543-0004 related to O. Reg. 246/22, s. 102 (7) 11.



Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch **London District**

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.