



**Ministry of Long-Term  
Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère des Soins de longue  
durée**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux  
soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 30, 2021	2021_805638_0025	015070-21, 015071- 21, 015072-21	Follow up

**Licensee/Titulaire de permis**

Valley East Long Term Care Centre Inc.  
c/o Jarlette Health Services 711 Yonge Street Midland ON L4R 2E1

**Long-Term Care Home/Foyer de soins de longue durée**

Elizabeth Centre  
2100 Main Street Val Caron ON P3N 1S7

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

RYAN GOODMURPHY (638), STEVEN NACCARATO (744), TIFFANY BOUCHER (543)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): December 6 - 10, 2021.**

**The following intakes were inspected upon during this Follow Up inspection;**

- One log related to CO #001 issued during inspection #2021\_828744\_0016 related to s. 131 (2) of Ontario Regulation 79/10, regarding medication administration;
- One log related to CO #001 issued during inspection #2021\_828744\_0017 related to s. 33. (1) of Ontario Regulation 79/10, regarding bathing; and
- One log related to CO #002 issued during inspection #2021\_828744\_0017 related to s. 50. (2) of Ontario Regulation 79/10, regarding skin and wound care.

**Critical Incident System inspection #2021\_805638\_0023 and Complaint inspection #2021\_805638\_0024 were conducted concurrently with this Follow Up inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Co-Director of Care (Co-DOC), Staff Educators, Food Service Manager, Restorative Care Coordinator, Regional Managers, Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), Housekeeping, residents and their families.**

**The Inspector(s) also conducted daily tours of resident care areas, reviewed relevant health care records, training records, audit reports, policies and procedures, observed staff to resident interactions as well as the provision of care to residents and services within the home.**

**The following Inspection Protocols were used during this inspection:**

**Medication**

**Personal Support Services**

**Skin and Wound Care**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

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**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / NO DE L'INSPECTION</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 131. (2)	CO #001	2021_828744_0016	543
O.Reg 79/10 s. 33. (1)	CO #001	2021_828744_0017	744
O.Reg 79/10 s. 50. (2)	CO #002	2021_828744_0017	638

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WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Légende**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 31st day of December, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**