



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

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**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jan 31, 2014	2014_282543_0003	S-000246-13	Complaint

Licensee/Titulaire de permis

**VALLEY EAST LONG TERM CARE CENTRE INC.
689 YONGE STREET, MIDLAND, ON, L4R-2E1**

Long-Term Care Home/Foyer de soins de longue durée

**ELIZABETH CENTRE
2100 Main Street, Val Caron, ON, P3N-1S7**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

TIFFANY BOUCHER (543)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

**This inspection was conducted on the following date(s): January 28th, 29th, 30th
& 31st, 2014**

**Ministry of Health and Long Term Care Log #s: S-000246-13, S-000342-13,
S-000491-13**

**During the course of the inspection, the inspector(s) spoke with - The
Administrator**

- Director of Care**
- Registered Nurses (RNs)**
- Personal Support Workers (PSWs)**

**During the course of the inspection, the inspector(s) - Directly observed the
delivery of care and services to residents.**

- Conducted daily walk-through of the home**
- Directly observed condition of resident' linens, bath towels and facecloths**
- Reviewed various Home Policies and Procedures**
- Reviewed resident health care records**

The following Inspection Protocols were used during this inspection:

- Accommodation Services - Laundry**
- Dignity, Choice and Privacy**
- Medication**
- Prevention of Abuse, Neglect and Retaliation**

There are no findings of Non-Compliance as a result of this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 31st day of January, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Lippaney Bucher
(#543)