

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** March 5, 2025

**Inspection Number:** 2025-1628-0001

**Inspection Type:**

Critical Incident

**Licensee:** The Corporation of the City of Guelph

**Long Term Care Home and City:** The Elliott Long Term Care Residence, Guelph

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 3-5, 2025

The following intake(s) were inspected:

- Intake: #00137238 - M633-000001-25: Enteric outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

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(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the standard issued by the Director with respect to Infection Prevention and Control (IPAC), was implemented. Specifically, the licensee has failed to ensure that, in accordance with the IPAC Standard, revised September 2023, section 9.1 (f), staff follow the additional personal protective equipment (PPE) requirements, including appropriate selection of PPE.

The inspector observed a personal support worker (PSW) enter a resident's room, who was in droplet contact precautions. The inspector observed the PSW enter the room without donning the appropriate PPE. The inspector observed the staff crouched next to the resident, touching them on the shoulder and providing the resident with a drink.

**Source:** IPAC Standard for Long-Term Care Homes - April 2022, Revised September 2023, observation of the PSW, interviews with the PSW, a registered nurse (RN), and the IPAC Lead.