



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
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<b>Date(s) of inspection/Date de l'inspection</b>	<b>Inspection No/ d'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
March 24, 2011	2011-120-2736-24Mar083508	H-00679-11 Follow-up to May 21, 2010

**Licensee/Titulaire**

Devonshire Erin Mills Inc., 195 Dufferin Ave., Suite 800, London, ON N6A 1K7

**Long-Term Care Home/Foyer de soins de longue durée**

Erin Mills Lodge Nursing Home, 2132 Dundas Street W., Mississauga, ON, L5K 2K7

**Name of Inspector(s)/Nom de l'inspecteur(s)**

Bernadette Susnik, Environmental Health #120

**Inspection Summary/Sommaire d'inspection**

The purpose of this visit was to conduct a follow-up inspection to previously issued non-compliance made under the Ministry of Health and Long Term Care Homes Program Standards Manual related to unmet criteria:

- O3.1 (Housekeeping)
- M3.26 (Infection Prevention and Control)

During the course of the inspection, the inspector spoke with the Administrator, Director of Care and maintenance person. During the course of the inspection, the inspector conducted a walk-through of resident bedrooms, ensuite washrooms, dining rooms and bathing rooms.

The following Inspection Protocols were used during this inspection:

- *Accommodation Services – Housekeeping*
- *Infection Prevention and Control*
- *Safe and Secure Home*

Findings of Non-Compliance were found during this inspection. The following action was taken:

**3 WN**  
**2 VPC**

Corrected non-compliance is listed in the section titled "Corrected Non-Compliance" on page 3.

**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1: *The licensee has failed to comply with the LTCHA 2007, S.O., 2007, s.15(2)(a) & (c).*** Every licensee of a long-term care home shall ensure that,

- (a) the home, furnishings and equipment are kept clean and sanitary and;
- (c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

**Previously issued as criteria O3.1 under the Ministry of Health and Long Term Care Homes Program Standards Manual [related to section 15(2)(a)].**

**Findings:**

- Visibly soiled night tables noted in a number of identified resident rooms in 3W and in 3E.
- Walls, bathroom doors and closet doors visibly soiled in a number of identified resident rooms in 3W and in 3E.
- Privacy curtains stained in a number of identified resident rooms in 3W and in 3E.
- Heavy accumulation of debris on the floor in the 3E soiled utility room.
- Many resident room walls in 3E were noted to have flaking paint and heavy scuffing.
- The bathroom door trim (bottom 2 feet) in many resident rooms in 3E is exposed and damaged, exposing metal or rust.

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home, furnishings and equipment are kept clean and sanitary and in a good state of repair, to be implemented voluntarily.

**WN #2: *The licensee has failed to comply with O. Reg. 79/10, s. 91.*** Every licensee of a long-term care home shall ensure that all hazardous substances at the home are labeled properly and are kept inaccessible to residents at all times.

**Findings:**

A janitor's closet containing disinfectants and cleansers was left unlocked and accessible to residents in the 3E home area.

**WN #3: *The licensee has failed to comply with O. Reg. 79/10, s. 15(1)(b).*** Every licensee of a long-term care home shall ensure that where bed rails are used,

(b) steps are taken to prevent resident entrapment, taking into consideration all potential zones of entrapment.

**Findings:**

Beds located in 5 identified resident rooms all have inadequately sized mattresses for the style of the bed frame. One bed has mattress guide brackets whereby the mattress does not fit into the brackets to keep the mattress from sliding and the remaining have mattresses that have gaps of greater than 4.75 inches (as per Health Canada's Guide Document entitled "*Adult Hospital Beds: Patient Entrapment, Side Rail Latching Reliability and Other Hazards*") between the head board and end of the mattress or the footboard and the end of the mattress.

The home hired a contractor to evaluate the safety of the beds for entrapment zones in 2010, however the inspection did not include zone 7 entrapment hazards (between end of mattress and head board or footboard).

**Additional Required Actions:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home takes steps to prevent resident entrapment, taking into consideration all potential zones of entrapment, to be implemented voluntarily.

**CORRECTED NON-COMPLIANCE  
Non-respects à Corrigé**

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ORDER #	INSPECTION REPORT #	INSPECTOR ID #
Criterion M3.26 issued under the MOHLTC Homes Program Standards Manual now found under the LTCHA 2007, S.O., 2007, c.8, s. 86(2)(b).	N/A	N/A	Log #466-2010	120

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.



Title: \_\_\_\_\_ Date: \_\_\_\_\_

Date of Report (if different from date(s) of inspection).

May 10/11